# Ideation Phase Define the Problem Statements

Date: 28 June 2025  
Team ID: LTVIP2025TMID28676  
Project Name: Optimizing Role-Based Access and Task Workflows  
Maximum Marks: 2 Marks

## Customer Problem Statement Template

Create a problem statement to understand your customer's point of view.

Problem Statement (PS-1):

I am Alice, the Project Manager  
I’m trying to assign tasks and monitor progress  
But there is no workflow or visibility into who did what  
Because roles and access are not clearly defined in the system  
Which makes me feel frustrated and unsure about accountability

Problem Statement (PS-2):

I am Bob, a Team Member  
I’m trying to update tasks and track my assignments  
But I don’t have access to see project-wide tasks  
Because access control is not based on user roles  
Which makes me feel disconnected from the project context

Reference: https://miro.com/templates/customer-problem-statement/